

Staff Psychological Services in Hospital Authority



1. Service Overview

2. Scope of Services

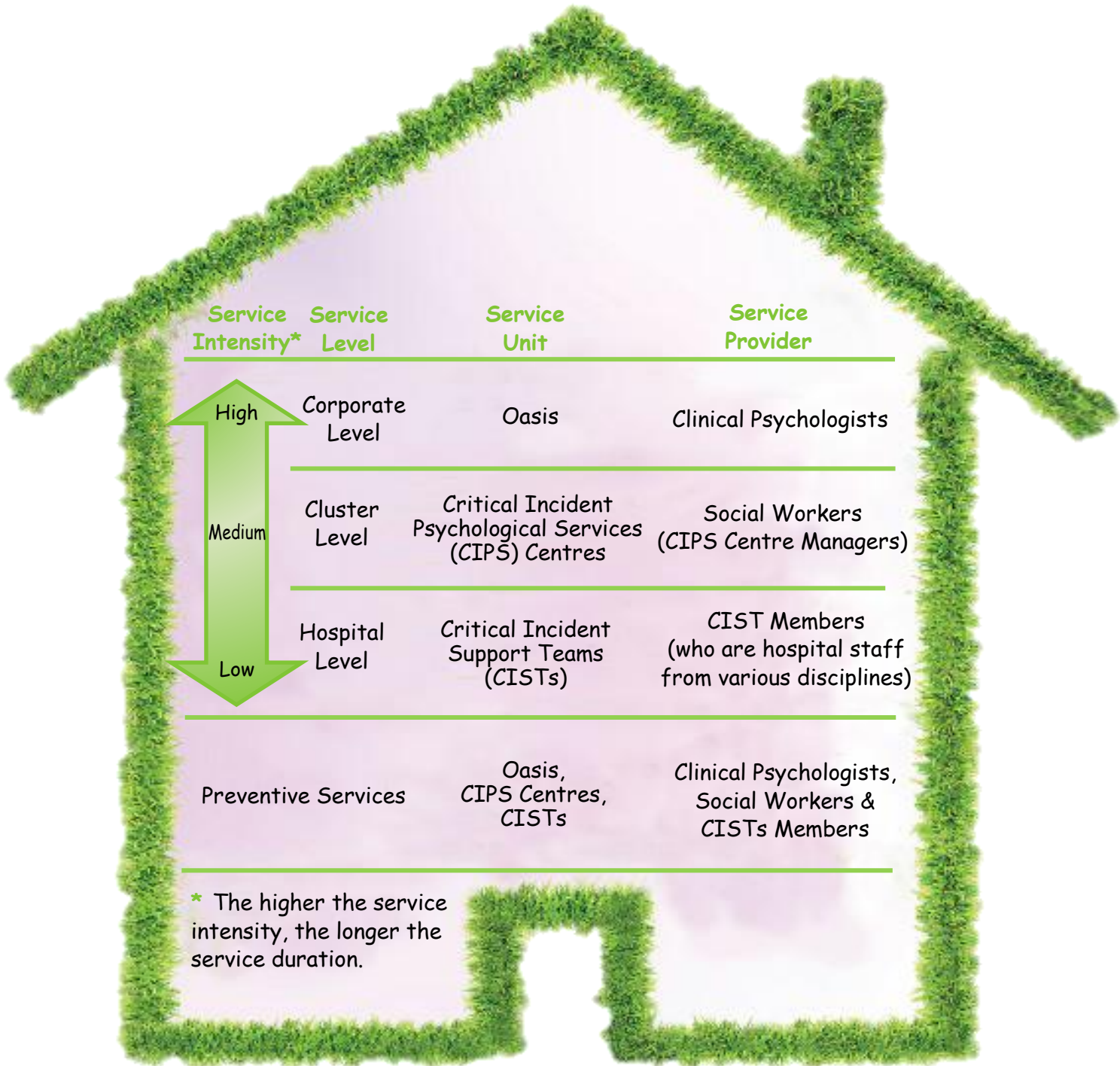
3. Contact Information

(i) HAHO: Oasis & HO Staff Psychological Services Clinic

(ii) Cluster: Cluster Critical Incident Psychological
Services (CIPS) Centres & Cluster Staff
Psychological Services Clinics

(iii) Hospital: Critical Incident Support Teams (CISTs)

1. Service Overview



2. Scope of Services

(i) Oasis & Staff Psychological Services Clinics

Service Provider : Clinical Psychologists

Scope of Services : - Conduct psychological assessment and treatment
- Organize talks and treatment groups to enhance staff's resilience
- Formulate crisis intervention plan and provide related services
- Render consultation services for managers

Remarks: Staff Psychological Services Clinics have been set up in HAHO and all HA clusters.

(ii) Cluster CIPS Centres

Service Provider: CIPS Centre Managers (Social Workers)

Scope of Services: - Conduct psychological triage and provide counselling Services
- Organize talks and groups for personal growth, early identification and management of emotional distress
- Coordinate and assist in providing crisis intervention services with Oasis
- Manage resource library of psycho-educational materials
- Provide administrative support to Cluster Staff Psychological Services Clinic and Critical Incident Support Teams

Remarks: CIPS Centres have been set up in all HA clusters.

(iii) Critical Incident Support Teams (CISTs)

Service Provider: CIST Members (staff from various disciplines) who joined CISTs on voluntary basis and received professional training from Oasis

Scope of Services: - Render peer emotional support services
- Assist in providing crisis intervention and acute grief support with Oasis and CIPS Centres
- Provide short-term follow-up and referral to appropriate specialists' services

Remarks: CISTs have been set up at all hospitals under HA.

3. Contact Information

1. HAHO: Oasis & HO Staff Psychological Services Clinic

Service	Contact No.	Address & Website	Service Hours
General Enquiry	2300 8619	Oasis - Center for Personal Growth and Crisis Intervention, 1/F, Centre for Health Protection, 147C Argyle Street, Kowloon http://www.ha.org.hk/oasis	Mon, Tue, Wed & Fri (9am – 5pm) Thur (9am – 7pm)
HO Staff Psychological Services Clinic	2300 8618		
Other consultation services : - Consultation Services - Consultation and Caring Services for the Sick Staff & their Significant Others			



* Contact information may be updated from time to time. Please scan the QR code for the latest information if in doubt.

2. Cluster: Critical Incident Psychological Services (CIPS) Centres & Staff Psychological Services Clinics

Cluster	Contact No.	Address	Service Hours
HKEC	2595 5390	15/F, Multi-centre Block A, Pamela Youde Nethersole Eastern Hospital	Mon, Tue, Wed & Fri (9am – 5pm) Thur (9am – 7pm)
HKWC	2255 6988	Room 111, 1/F, Admin Block, Queen Mary Hospital <i>(Please call for centre opening hours before visiting)</i>	
KCC	3506 8278	Room 212A-214, 2/F, Nurses' Quarters, Queen Elizabeth Hospital	
KEC	3949 3085	Room 8A, 8/F, Block K, United Christian Hospital	
KWC	3408 6660	1/F, Wai Oi Block, Caritas Medical Centre	
NTEC (S)	3505 4297	Room 00309, 3/F, Staff Quarters Block B (North Wing), Prince of Wales Hospital <i>or</i> ; Room 004, 3/F, Block D, Shatin Hospital <i>(Centres in NTEC (S) operate in shift-basis, please call the centre for opening hours before visiting)</i>	
NTEC (N)	2683 8390	Room 3G018, 3/F, North District Hospital	
NTWC	3767 7152	12/F, Rehabilitation Block, Tuen Mun Hospital	



* Contact information may be updated from time to time. Please scan the QR code for the latest information if in doubt.

3. Hospital: Critical Incident Support Teams (CISTs)

Cluster	Hospital	CIST	Contact No.
HKEC	Cheshire Home, Chung Hom Kok	知心人*	9348 8380
	Pamela Youde Nethersole Eastern Hospital	友心人	6460 1072
	Ruttonjee & Tang Shiu Kin Hospitals	聽語	5928 3692
	St. John Hospital	思私語	5208 7495
	Tung Wah Eastern Hospital	暖流之聲	5928 6227
	Wong Chuk Hang Hospital	互心園	6106 9062
HKWC	The Duchess of Kent Children's Hospital at Sandy Bay	彩虹使者	7084 6114
	Tung Wah Group of Hospitals Fung Yiu King Hospital		7084 6124
	Grantham Hospital		7084 6702
	MacLehose Medical Rehabilitation Centre		7084 6104
	Queen Mary Hospital		7083 3356
	Tsan Yuk Hospital		
	Tung Wah Hospital		6627 9672
KCC	Hong Kong Buddhist Hospital	心簷	5278 7999
	Hong Kong Eye Hospital		
	Kowloon Hospital		
	Queen Elizabeth Hospital		
	Hong Kong Red Cross Blood Transfusion Service		
	Hong Kong Children's Hospital		
	Kwong Wah Hospital	同路人	6255 1864
	Tung Wah Group of Hospitals Wong Tai Sin Hospital	心聆同行	6382 6172
	Our Lady of Maryknoll Hospital		
KEC	Haven of Hope Hospital	聆心薈	9192 1078
	Tseung Kwan O Hospital	將心牽	6387 2481
	United Christian Hospital	聯心薈	5215 3288
KWC	Caritas Medical Centre	心聆夥伴	5240 7258
	Department of Family Medicine & Primary Health Care	心靈加油站	5139 2313
	Kwai Chung Hospital	葵心同行	6462 0240
	North Lantau Hospital	北嶼傾一傾	5948 0100
	Princess Margaret Hospital	心聆之友	6461 1010
	Yan Chai Hospital	同仁共濟	6626 8329
NTEC	Alice Ho Miu Ling Nethersole Hospital	陽光行動	5145 7798
	Tai Po Hospital		
	Bradbury Hospice		
	Shatin Hospital	晴心苗圃	5796 7615
	Cheshire Home, Shatin		
	North District Hospital	友里同行	5928 6568
	Prince of Wales Hospital	威爾斯親王醫院 員工緊急事故支援組	5569 9818
NTWC	Castle Peak Hospital	支心友	6468 0216
	Pok Oi Hospital		
	Siu Lam Hospital		
	Tin Shui Wai Hospital		
	Tuen Mun Hospital		



* Contact information may be updated from time to time. Please scan the QR code for the latest information if in doubt.

Service hours: Mon – Fri (9am – 5pm)

* Mon - Fri (10am – 4pm)

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